

This privacy policy is designed for OneShip Logistics. It outlines how the company handles personal information to provide shipping, freight, and supply chain services.

OneShip Logistics Privacy Policy

Effective Date: January 1, 2026

Last Updated: December 31, 2025

At OneShip Logistics, your privacy is a priority. This Privacy Policy describes how we collect, use, and protect your personal information when you use our shipping services, website, or mobile applications.

1. Data Collection

We collect information that allows us to fulfill shipments and provide a seamless logistics experience. This includes:

- **Contact Information:** Name, email address, phone number, and physical address.
- **Shipping Details:** Recipient names, delivery addresses, and descriptions of goods being shipped.
- **Account Information:** Login credentials, profile settings, and shipping history.
- **Financial Data:** Payment card details and billing addresses (processed via secure third-party payment gateways).
- **Technical Data:** IP address, browser type, and device information collected during website visits.

2. How Data is Used

OneShip Logistics uses your data to power our core operations:

- **Service Delivery:** Processing shipments, calculating rates, and providing real-time tracking updates.
- **Communication:** Sending shipping confirmations, delivery alerts, and responding to customer support inquiries.
- **Optimization:** Improving our routing algorithms and logistics network efficiency.
- **Compliance:** Verifying identities for international shipping and meeting customs/legal requirements.

3. Data Sharing

We do not sell your personal data. We share information only with trusted third parties necessary to complete our services:

- Carriers and Partners: Sharing delivery details with local couriers, customs brokers, and international freight partners.
- Service Providers: Third-party vendors who assist with payment processing, data hosting, and IT security.
- Legal Authorities: When required by law, such as for customs declarations or in response to valid legal requests.

4. Data Protection

We implement industry-standard security measures to safeguard your information:

- Encryption: We use SSL/TLS encryption for all data transmitted through our online portals.
- Access Control: Access to sensitive customer data is restricted to authorized personnel with a business "need-to-know."
- Regular Audits: We conduct periodic security reviews of our systems to identify and mitigate potential vulnerabilities.

5. Customer Rights

Depending on your location (e.g., GDPR or CCPA jurisdictions), you may have the following rights:

- Access & Portability: Request a copy of the personal data we hold about you.
- Correction: Request that we update inaccurate or incomplete information.
- Deletion: Request that we erase your personal data, subject to legal retention requirements.
- Opt-Out: Unsubscribe from marketing communications at any time via the "Unsubscribe" link in our emails.

6. Cookies & Tracking

We use cookies to enhance your experience on our website.

- Essential Cookies: Required for account login and secure sessions.
- Analytics Cookies: Help us understand how users interact with our site so we can improve performance.
- Tracking: We may use tracking pixels to monitor the effectiveness of our delivery notification emails. You can manage cookie preferences through your browser settings.

7. Changes to This Policy

OneShip Logistics may update this policy periodically to reflect changes in our practices or legal obligations. We will notify you of any significant changes by posting the new policy on our website and updating the "Effective Date" at the top.

Contact Us

If you have questions regarding this policy or wish to exercise your data rights, please contact our Privacy Team at privacy@oneshiplogistics.com.

Would you like me to tailor this for a specific region, such as adding specific GDPR or CCPA compliance clauses?